



**SECTION E - DRIVER INFORMATION AND CUSTOMER EVALUATION  
(HOUSEHOLD MEMBERS 16 YEARS OR OLDER; PROXY PERMITTED)**

**CHECK ITEM 1: IS THIS A PROXY INTERVIEW?**

- 1 YES - GO TO CHECK ITEM 2
- 2 NO

1. I'm going to read some difficulties people sometimes have when traveling. Thinking about your day-to-day travel, please tell me whether each of these is a large problem, a small problem, or no problem at all for you.

**BASED UPON THE PREASSIGNED RANDOM INDICATOR, CATI WILL ADMINISTER THE APPROPRIATE SUBSET OF ITEMS FOR QUESTION 6. IF INDICATOR=1, FIRST BLOCK WILL BE ADMINISTERED. IF INDICATOR=2, THE SECOND BLOCK WILL BE ADMINISTERED. IF INDICATOR=3, THE THIRD BLOCK WILL BE ADMINISTERED.**

LG SM NO

**BLOCK 1**

- |   |            |   |   |   |
|---|------------|---|---|---|
| A Highway congestion  | {DTCONJ}   | 1 | 2 | 3 |
| B Rough pavement on highways  | {DTPAVE}   | 1 | 2 | 3 |
| C Being worried about getting lost in areas or neighborhoods you're not familiar with | {DTNTFMLR} | 1 | 2 | 3 |
| D Being worried about traffic accidents   | {DTACDT}   | 1 | 2 | 3 |
| E Poor walkways or sidewalks  | {DTWALK}   | 1 | 2 | 3 |

**BLOCK 2**

- |  |            |   |   |   |
|--|------------|---|---|---|
| F Highway congestion                                     | {DTCONJ}   | 1 | 2 | 3 |
| G Air pollution caused by cars, trucks, and buses        | {DTPOLLTN} | 1 | 2 | 3 |
| H Not knowing about traffic tie-ups or road construction | {DTTIEUP}  | 1 | 2 | 3 |
| I Rough pavement on neighborhood streets                 | {DTSTRTS}  | 1 | 2 | 3 |
| J Being worried about crime against motorists            | {DTCRIME}  | 1 | 2 | 3 |

**BLOCK 3**

- |   |            |   |   |   |
|---|------------|---|---|---|
| K Highway congestion                              | {DTCONJ}   | 1 | 2 | 3 |
| L Rough pavement on highways                      | {DTPAVE}   | 1 | 2 | 3 |
| M Rough pavement on neighborhood streets          | {DTSTRTS}  | 1 | 2 | 3 |
| N Air pollution caused by cars, trucks, and buses | {DTPOLLTN} | 1 | 2 | 3 |

Section E (continued)

O Not knowing about traffic tie-ups or road construction **{DTTIEUP}** 1 2 3

Section E (continued)

CHECK ITEM 2: WAS PUBLIC TRANSPORTATION REPORTED AS AVAILABLE TO THE HOUSEHOLD? [DOES QUESTION C1=1]

- 1 YES
- 2 NO - GO TO QUESTION 4

2. In the past two months, about how often (have you/has PERSON) used public transportation such as buses, subways, streetcars, or commuter trains?

{PTUSED}

- 1 TWO OR MORE DAYS A WEEK (11+ TIMES)
- 2 ABOUT ONCE A WEEK (5-10 TIMES)
- 3 ONCE OR TWICE A MONTH (2-4 TIMES)
- 4 LESS THAN ONCE A MONTH (ONE TIME)
- 5 NEVER
- 6 NOT AVAILABLE

(DO NOT INCLUDE TAXIS. DO INCLUDE FERRIES.)

CHECK ITEM 3: IS THIS A PROXY INTERVIEW?

- 1 YES - GO TO QUESTION 4
- 2 NO

CHECK ITEM 4: DOES R USE PUBLIC TRANSPORTATION REGULARLY? [DOES Q2 = 1, 2, OR 3]?

- 1 YES
- 2 NO - GO TO QUESTION 4

3. Thinking about your use of public transportation, please tell me whether each of these is a large problem, a small problem, or no problem at all for you.

BASED UPON THE PREASSIGNED RANDOM INDICATOR, CATI WILL ADMINISTER THE APPROPRIATE SUBSET OF ITEMS FOR QUESTION 8. IF INDICATOR=1, FIRST BLOCK WILL BE ADMINISTERED. IF INDICATOR=2, THE SECOND BLOCK WILL BE ADMINISTERED.

LG SM NO

BLOCK 1

A Crowding or difficulty getting a seat

{PTCROWD}

1 2

3

Section E (continued)

B	The time it takes to use public transportation	{PTTIMEON}	1	2	3
C	Being worried about crime	{PTCRIME}	1	2	3
D	Public transportation stations and vehicles not being clean	{PTNTCLN}	1	2	3
E	The difficulty of transferring between buses or other transit vehicles	{PTTRANSF}	1	2	3

**BLOCK 2**

F	Crowding or difficulty getting a seat	{PTCROWD}	1	2	3
G	The cost of using public transportation	{PTCOST}	1	2	3
H	Public transportation being available at the times of day you need it	{PTTMND}	1	2	3
I	Having access to a car when you need it	{PTCARND}	1	2	3
J	The time it takes to use public transportation	{PTTIMEON}	1	2	3

3

4. How often (do you/does PERSON) wear (your/his/her) seat belt when driving or riding in a car or other private vehicle? Would you say...

**{FQSTBELT}**

- 1 Always, - GO TO CHECK ITEM 5
- 2 Most of the time,
- 3 Sometimes, or
- 4 Never? - GO TO CHECK ITEM 5

5. What are the typical situations when (you do/PERSON does) not wear seat belts? (CODE ALL THAT APPLY.)

SEE ALSO:

1	WHEN FORGET	{NSBFGET}	
2	WHEN BROKEN/UNAVAILABLE	{NSBBROKE}	
3	SHORT TRIPS	{NSBSHORT}	
	{NSBHURRY}		
4	LONG TRIPS	{NSBLONG}	
	{NSBMED}		
5	IN BACK SEAT	{NSBBACK}	{NSBNLIKE}
6	WHEN PASSENGER	{NSBPSNG}	
	{NSBNOASK}		
7	WHEN DRIVER	{NSBDRVR}	{NSBPOLIC}

Section E (continued)

- 8 WHEN IN A CERTAIN VEHICLE (E.G. PICKUP){NSBSPVEH}  
{NSBSPCLH}
- 9 IN TOWN/CITY {NSBTOWN}  
{NSBSPPER}
- 11 OTHER - SPECIFY: \_\_\_\_\_{NSBOTHER}  
{NSBTOWRK}
- {NSBWTHR}

**CHECK ITEM 5: WAS R LISTED AS DRIVER IN HOUSEHOLD ROSTER?**

- 1 YES  
2 NO → GO TO QUESTION 7

6. **IF THIS IS A SINGLE-PERSON HOUSEHOLD CATI WILL CODE "1" FOR QUESTION 6 AND GO TO QUESTION 8.**

Just to verify, (you are/PERSON is) a driver, is that correct?

**{DRIVER}**

- 1 CORRECT, R DRIVES → GO TO QUESTION 8  
2 INCORRECT, R DOES NOT DRIVE → CORRECT DRIVER FLAG ON HOUSEHOLD ROSTER AND GO TO CHECK ITEM 6

7. **IF THIS IS A SINGLE-PERSON HOUSEHOLD CATI WILL CODE "1" FOR QUESTION 7 AND GO TO CHECK ITEM 6**

(You are not/PERSON is not) a driver, is that correct?

- 1 CORRECT, R DOES NOT DRIVE → GO TO CHECK ITEM 6  
2 INCORRECT, R DOES DRIVE → CORRECT DRIVER FLAG ON HOUSEHOLD ROSTER AND GO TO QUESTION 8

8. About how many miles did (you/PERSON) personally drive during the past 12 months in all licensed motorized vehicles?

**{YEARMILE}**

(INCLUDE MILES DRIVEN AS A PART OF WORK.)

\_\_\_\_\_ MILES

Section E (continued)

[IF RESPONSE > 40,000 MILES, CATI WILL PROMPT INTERVIEWER TO VERIFY WITH R.]

CHECK ITEM 6: IS THIS A PROXY INTERVIEW?

- 1 YES → GO TO NEXT SECTION
- 2 NO

CHECK ITEM 7: WAS R DESIGNATED AS THE PRIMARY DRIVER FOR ANY HOUSEHOLD VEHICLES?

- 1 YES
- 2 NO → GO TO NEXT SECTION

CHECK ITEM 8: IS THIS THE HOUSEHOLD RESPONDENT?

- 1 YES → GO TO NEXT SECTION
- 2 NO

Section E (continued)

9. **ASK THIS QUESTION FOR EACH VEHICLE FOR WHICH R IS PRIMARY DRIVER.**

I understand that you are the person who drives the (VEHICLE) most.

About how many miles was the (VEHICLE) driven (during the last 12 months/since MONTH/YEAR BOUGHT OR RECEIVED)? Include mileage driven by you and all other drivers.

**{VEHMILES}**

\_\_\_\_\_ MILES

**CATI: IF VEHICLE ACQUIRED IN PAST 12 MONTHS, CONVERT MILES REPORTED TO ANNUALIZED MILEAGE. [CALCULATE NUMBER OF DAYS BETWEEN TODAY'S DATE AND FIRST DAY OF MONTH/YEAR REPORTED IN B6. DIVIDE 365 BY THIS NUMBER AND MULTIPLY BY MILEAGE REPORTED IN Q14.]**

**IF ANNUALIZED MILEAGE > 40,000, CATI WILL PROMPT INTERVIEWER TO VERIFY WITH R.**